

# **ALES & AXES**

## **COVID-19**

### **SAFETY PRECAUTIONS & PROCEDURES**

At Ales & Axes, our guests health and safety are our number one priority. Our primary goal is providing a safe comfortable environment, while enjoying a memorable experience. In order to do so, we will be abiding by New York State Mandates as well as all Erie County Department of Health Guidelines. We are committed to keeping each and every guest healthy and safe in this unprecedented time.

Ales & Axes has implemented the follow safety measures:

- Our employees are required to wear face covering at all times.
- Guests must wear face covering at all times. This protects their safety as well as other guests and employees. The only time a guest can remove their mask is when they are seated.
- If a guest or employee shows any symptoms of Covid-19, entry will not be permitted.
- Social Distancing of 6 feet between groups and Axeperts must be followed at all times.
- Designated areas and tables are all separated by a minimum of 6 feet.
- Each group session must be members of the same group and have their own private range.
- Reservations are required. At this time, walk ins are not permitted.
- We are running our facility at 50% capacity, and group sessions are not to exceed 10 people per NYS mandate.
- All Group sessions will start at staggered times. Group to group interaction will be minimized and contact between guests will be limited.
- After a group completes their session, we schedule a time slot to sanitize the range as well as all tables and chairs in that area.
- We will provide each guest their own hatchet to throw. After the session is completed, they will turn the hatchet in to be sanitized before next use.
- In addition, the facility is regularly disinfected throughout the day, and is cleaned and sanitized each morning and night. We also do a monthly deep cleanse of the entire facility.
- Hand sanitizer is available at all times. We will continue to have it ready and available.
- Groups **MUST** sign waivers in advance (on the website) to reduce contact.
- Cancellations **MUST** be at least 24 hours in advance in order to reschedule.
- All sales are final. If you want to reschedule please email us **AT LEAST 24 HOURS IN ADVANCE**. Email us your information and we will be happy to reschedule your session.
- If it is less than 24 hours or your group does not show up we will not reschedule or refund.